



MSKP

VOLUNTEER TRAINING

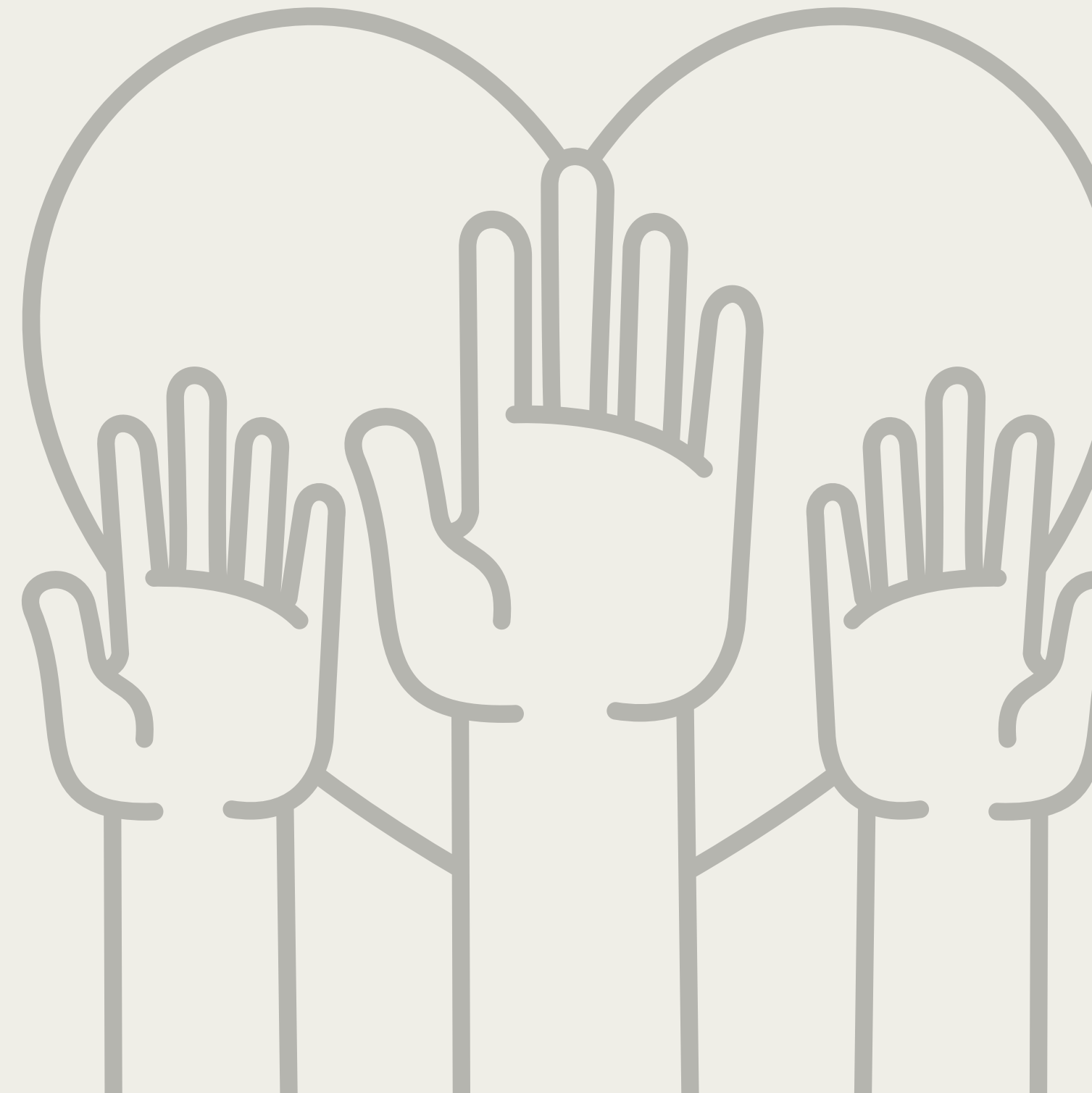
Al-Hidaya Center
11-22-25



AGENDA



- What is MSKP?
- Scenario Activity
- Volunteer Handbook
- Lunch
- Q&A/Kahoot
- Contact Info





WHAT IS MSKP?

- A volunteer driven organization serving those in need in the Capital District since 2003
- Focused on putting faith into practice through community service
- Provides food to individuals and families facing hardship
- Organizes community drives throughout the year
 - Visits and supports the sick and elderly
 - Annual Eid-ul-Adha meat collection for local families
 - etc

ETIQUETTES OF SERVING

- Serve with sincerity and good intention
- Treat everyone with kindness and dignity
- Be patient and calm while serving
- Stay humble and respectful
- Keep the area clean and organized
- Work together as a united team



VOLUNTEER HANDBOOK

- Purpose: MSKP brings the Muslim community together to help the homeless, refugees, and families in need through meals and service.
- Values: Focus on kindness, unity, and charity while serving everyone with respect.
- Volunteers: Sign in, dress modestly, follow rules, and keep personal info private.
- Events: Arrive early, start and end with dua, serve with a smile, keep things clean, and only take photos of volunteers.

VOLUNTEER HANDBOOK

- Sign in when you arrive; wear apron, gloves, and closed toe shoes
- Keep valuables secure; MSKP is not responsible for lost items
- Volunteers must be 12+
- Don't share personal info or give money/rides
- No photos without MSKP / Shelter approval
- Dress modestly
- Cooks confirm monthly and provide ingredient needs
- Avoid canceling unless it's an emergency

ACTIVITY

Call out the answer
if you know it!

SCENARIO #1

Scenario 1 — Racist or Disrespectful Comment

Examples of What You Might Hear

- “Why do your people even volunteer here?”
- “Where are you really from?”



SCENARIO #1 RESPONSE

1. Stay Calm
 - Keep your tone neutral
 - Don't show anger or frustration
2. Set a Simple Boundary
 - "I'm just here to help today."
3. Step Away if Needed
 - If disrespect continues:
→ alert a coordinator



REMEMBER

It isn't always about you!

It may be a reaction to stress, past trauma, or external struggles

So always remain RESPECTFUL

SCENARIO #2



Scenario — Personal Boundaries

Examples of What You **Might** Hear:

- “Can you give me a ride home? It’s really close.”
- “Can I have your contact information?”



SCENARIO #2 RESPONSE

1. Stay Calm
 - Keep a neutral tone
2. Set a Clear Boundary
 - “I can’t give out personal information.”
 - “Volunteers aren’t allowed to give rides.”
3. Get Support if Needed
 - If they continue asking, let a coordinator know



REMEMBER

People may be stressed or going through a lot.
Stay respectful, but always protect your boundaries

LUNCH

November Volunteers please
head to back table!

KAHOOT



1. Go to kahoot.it
2. Enter the Game PIN: __
3. Type your name
4. Click Join and wait in the lobby



VOLUNTEER FAQs

- Who can volunteer, and is there an age requirement?
- How often does MSKP serve meals?
- Do volunteers need to bring anything with them?
- What should I wear when volunteering?
- How do I sign up or contact the volunteer coordinator?

